

Online Business :

- **Real time communication (24x7)** is important for online business (**conversational commerce : Speech +Text**)
- Online business (web+mobile) lacks channel for **Personalized Communication with Recommendation/ Advice**

Enterprise Business :

- **Customer Support** : For Data related Conversation, Staffs have to search data in system/database, which is slow and easy to make mistakes. While users expect real time response.
- **Recurring Queries** : Booking Status/Order tracking /Reservation.
- **Help Desk for 24X7** : Calls and Emails to support services
- **Enterprise Management by Text/Speech**: HRMS/ Leave/Meeting Schedule

IOT :

- Natural language communication is not used in Electronic Appliances (AC , TV , Light)

Gaming :

- The virtual characters in the games can not communicate with players in natural language

- **An AI Chabot**, who can talk(speech+text) with visitors and take the **Personalized** actions with **Real-Time** response(24x7) and **Recommendations**
- The Chabot system can be integrated with the data management system of business owners.
- **IOT** : Central control system based on speech conversation , which control all the connected devices/appliances .
- **Gaming** :Make the virtual character smarter and humanly to create the virtual world more realistic

tie.ai Long Term Goal

